Amendment to the Specification:

Please amend the Abstract as follows:

An improved method and system for providing context-sensitive help and interactive search capability in an insurance claims processing system is described. ~~A help information database may include one or more index tables, one or more header tables and one or more text tables.~~ ~~In one embodiment, the~~ Context-sensitive help for a step in processing an insurance claim may be automatically invoked when entering the step. Alternatively, the user may interactively invoke context-sensitive help once the step is displayed. ~~The insurance claims processing system may search one or more index tables for entries including a page ID and/or codes from one or more elements of the page. The insurance claims processing system may locate one or more entries in the one or more index tables and then locate entries in the one or more help tables using information from the entries located in the one or more index tables.~~ The insurance claims processing system may ~~then~~ display information from ~~the~~ a located help table ~~entries~~ in order of relevance. A search interface may also be provided by the insurance claims processing system. ~~A user may enter one or more terms to be searched for in the help database. The insurance claims processing system may then search for and locate one or more entries in the one or more index tables that include at least one of the one or more terms. The located entries in the index table may then be used to locate help entries in the one or more help tables that include at least one of the one or more terms. The insurance claims processing system may then display information from the located help table entries in order of relevance.~~

On page 29, please amend the paragraph beginning on line 16 as follows:

In step 464, the results of step 462, or the results of step 460 in embodiments in which step ~~482~~462 is not performed, may be divided by the total words 148 for the text section to produce a ratio R1 that may represent the relevance value 152 for the text occurrence. In

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embodiments where steps 460 and 462 are not performed, in step 464, the word number of the term in the text section may be divided by the total words 148 to produce the ration R1. In one embodiment, the ratio R1 may be in the range ($0 < R1 <= 1.0$). In one embodiment, occurrences in headers may be considered more relevant than occurrences in text sections. In this embodiment, in step 466, R1 may be multiplied by a first scaling factor S1 to lower the relevance values of text section occurrences in relation to occurrences in headers. For example, a scaling factor S1 of 0.33 may be applied to R1. Thus, in on embodiment, after step 466, R may be in the range ($0 < R1 <= S1$).